

How to access your medications and supplies.

Helping you get the medications and supplies you need, when you need them.

Don't know where to get your medications?

We're here to help! Depending on your need, you can get them from different in-network sources. Use this chart to determine how to fill and receive prescriptions with your benefits. If you have any questions, you can always call the number on the back of your member ID card.

Drugs/supplies	Definition	Examples	Location	Important reminders
Generic/Brand drugs	Typical drugs prescribed by your doctor used to treat chronic and acute conditions.	Metformin, Valsartan, Advair, Lisinopril, Nexium	Retail Pharmacy (e.g. Walgreens), or Home Delivery (e.g. Amazon Pharmacy)	May require prior approvals. Check with your doctor to see if a generic is available.
Self-administered specialty drugs	High-cost medications used to treat chronic conditions like cancer, rheumatoid arthritis, and multiple sclerosis. Requires special handling, administration, and monitoring.	Humira, Harvoni, Enbrel, Gleevec, Copaxone, Cosentyx	Accredo 1-888-425-5970 CVS/Caremark Specialty 1-866-276-5108	May require prior approvals.
Provider-administered drugs	Drugs obtained from your provider and are given to you in an office, outpatient, or inpatient setting. These drugs can also be given at home by a licensed health care professional.^	Remicade, Entyvio, Keytruda, Stelara, Boniva, Prolia	CVS/Caremark Specialty 1-866-276-5108 CareCentrix^ 1-888-999-2422	May require prior approvals.
Diabetic meters, strips and insulin	Drugs and supplies used to manage and treat diabetes.	Glucose Meters, Test Strips, Lancets, Needles, Syringes, Insulin (for both self injections and pumps), Novolog	Retail Pharmacy (e.g. Walgreens), or Home Delivery (e.g. Amazon Pharmacy)	
Diabetic pumps, supplies and CGM devices	Equipment used to manage and treat diabetes.	Insulin Pumps, Insulin Pump Supplies (except for insulin), Continuous Glucose Monitoring (CGM) devices* (e.g. Dexcom)	CareCentrix 1-888-999-2422	
Enteral formula	Liquid food products offered to members who are malnourished due to specific medical conditions.	Ensure, Nutren, Tolerex	CareCentrix 1-888-999-2422	May require prior approvals.

^ CareCentrix is only available when medications are administered at home by a licensed health care professional.

* The Freestyle Libre Continuous Glucose Monitoring (CGM) device is covered through your Retail Pharmacy.

Florida Blue contracts with Prime Therapeutics, LLC to provide pharmacy benefit management and home delivery pharmacy services.

Health insurance is offered by Florida Blue. HMO coverage is offered by Florida Blue HMO, an HMO affiliate of Florida Blue. Dental, Life, and Disability are offered by Florida Combined Life Insurance Company, Inc., DBA Florida Combined Life, an affiliate of Blue Cross and Blue Shield of Florida, Inc. These companies are Independent Licensees of the Blue Cross and Blue Shield Association..